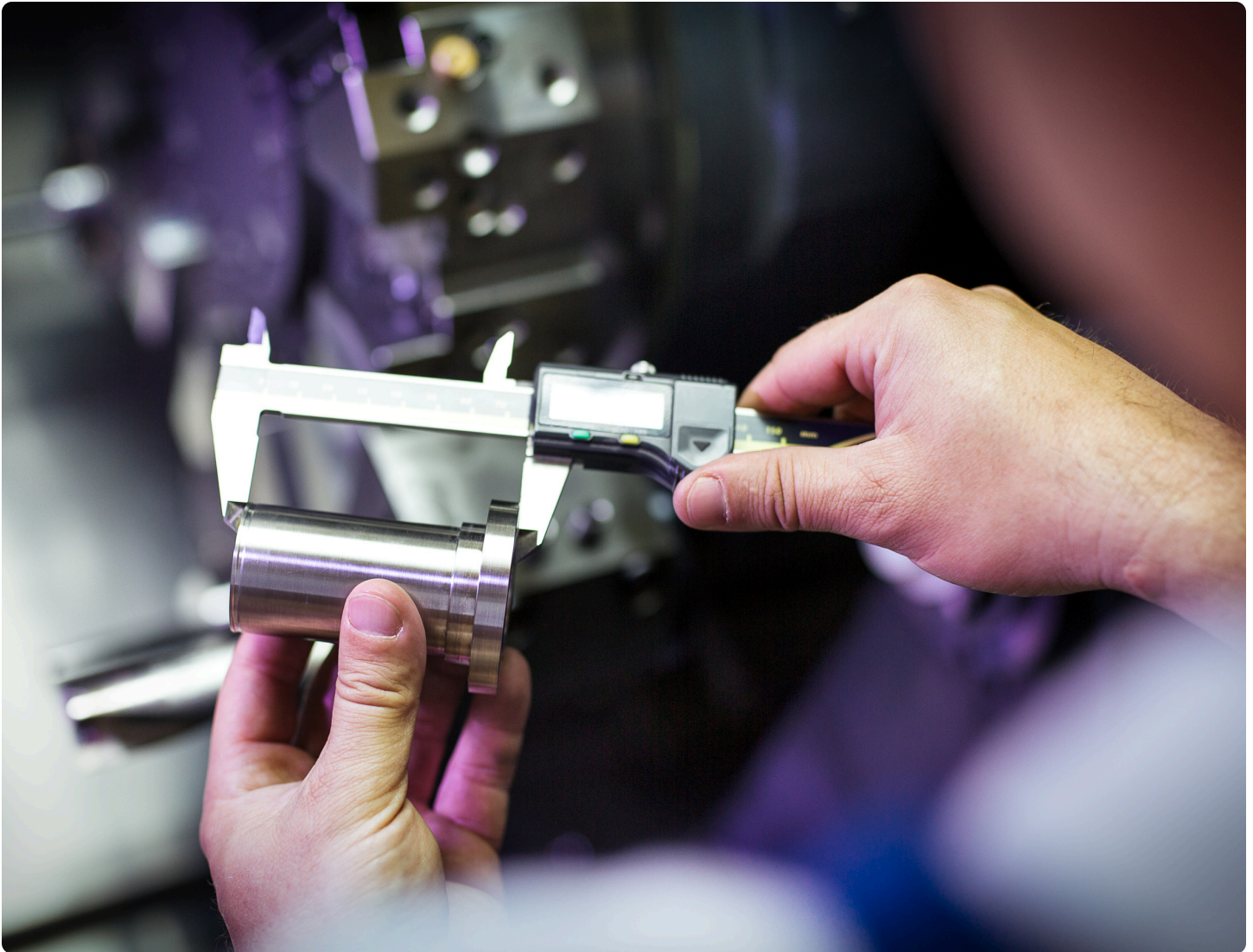


QUALITY AND CHANGE MANAGEMENT, INSIDE INFOR SYTELINE

Quality runs on paper, email and memory. The ERP can't see it.

Quality-Trak runs nonconformance, corrective action, engineering change and inspection inside Infor CloudSuite Industrial (SyteLine), on the same database as the job. Not a system beside the ERP. Part of the Lake MES Platform.



SyteLine is your system of record. The Lake MES Platform is your system of execution.

The shop-floor platform for SyteLine manufacturers.

650+

manufacturers run Lake software today

Since 1983

The Lake Companies has served more than 1,000 manufacturers over four decades, through SyteLine implementations, services and its own products, focused on the Midwest.

Built for SyteLine only

Built on Infor Mongoose and runs inside SyteLine, on the same database as the job. SyteLine 9 and later. Built and supported by The Lake Companies.

WHAT WE HEAR FROM QUALITY LEADERS

Six versions of the same problem, in almost every plant we walk into. Here is what each one looks like once quality lives in the system.

The goal underneath all six: catch it at the operation, not the dock, and prove it from the record.

TODAY	ON QUALITY-TRAK
Paper and spreadsheets Inspection sheets and NCRs live in binders and a folder called "Quality FINAL v3."	One system, inside the ERP Nonconformance, corrective action, deviations and complaints run inside CloudSuite Industrial, on the same database as the job.
Email is the workflow Dispositions and approvals travel by inbox. Nobody can see which parts are on hold.	The Workbench is the workflow Every open NCR shows its owner and its due date. User-defined workflows carry a disposition from raised to closed without an inbox.
Audits are projects Every audit means days of pulling records by hand, and hoping the binder is complete.	The audit is pulled from the system Audits are run and recorded in the system, so the next one starts from the record rather than from a search.
Changes arrive late An engineering change reaches the floor after the old revision has already run.	One controlled path from request to release Engineering change and new product introduction run on a single path, and every change stays on record for the next build.
No linkages Quality data sits beside the ERP, not in it, so it never ties back to the job or the work order.	On the job record by design Quality-Trak shares the CloudSuite Industrial database and inherits Syteline's security model. There is no middleware to host or reconcile.
Cost of quality is invisible Scrap and rework show up as unexplained variance at month-end, long after the job closed.	Pareto now, cost of quality next Pareto analytics show repeat failures from live records today. Cost of quality on the open job, beside labor cost, is next.

"Can we prove these parts were good? Certs live on a whiteboard, audits take two weeks."

The question every quality manager answers under pressure. A quality record that sits on the job, not in a binder, is where the answer starts.

"We quoted 30% margin and delivered 28. Where did the two points go?"

The question every controller asks. Scrap and rework are where a meaningful share of those points go.

WHAT YOUR TEAM GETS, ROLE BY ROLE

- Quality manager**

Opens the Workbench: every open NCR with its owner and due date, and a Pareto that is already current.
- Inspector and operator**

Records dimensional, torque, checklist and attribute results in the system. A failed first piece holds the job.
- Engineer and document control**

Releases the change once, on one controlled path from request through to release.
- Plant manager**

Sees holds and quality trends from the record instead of hearing about them in the morning meeting.

QUALITY-TRAK

Catch it at the operation, not the dock.

Quality-Trak is built on Infor Mongoose and runs inside CloudSuite Industrial, sharing its database and its security model. It is part of the Lake MES Platform and is not sold on its own. Nothing extra to host, sync or maintain.

Quality management

- Nonconformance (NCR) and corrective action (CAPA)
- Deviations and customer complaints
- Audits run and recorded in the system

Change management

- Engineering change (ECO) and new product introduction (NPI)
- One controlled path from request to release
- Every change on record for the next build

Production and inspection

- Dimensional, torque, checklist, attribute and serial inspections
- AQL sampling
- First-piece lock: the job waits for a good first part

QUALITY WORKBENCH

PARETO ANALYTICS

USER-DEFINED WORKFLOWS

Quality-Trak runs on SyteLine 9 and later, on premises or in Infor's multi-tenant cloud, and is sold only as part of the Lake MES Platform. Your account team confirms what your version supports.

QUALITY-TRAK AT THE CENTER

Quality doesn't live alone. On the platform, it doesn't have to.

Shop-Trak

Labor, quantities and scrap recorded at the operation, on the same SyteLine job your quality records sit on. Recording quality transactions in the Shop-Trak window is planned for 2027.

PLANNED 2027

Doc-Trak

The drawing, work instruction and certificate attached to the job travel with it, so the floor builds from the job's own documents.

AVAILABLE NOW

Machine-Trak

Any asset reports run, idle and down: the context behind a quality problem. Start with OEE and utilization. The job link to Shop-Trak is expected by the end of 2026.

AVAILABLE NOW

Fact-Trak

Job cost and margin analytics on your SyteLine data. Cost of quality on the job view follows. Part of the Pro tier.

PLANNED

Vantage

Quality KPIs beside labor, machine and delivery on one role-based command center. Drilling into the detail needs a Quality-Trak seat.

EXPECTED EARLY 2027

Intelligence

AI across the platform flags risk before it becomes a late job. A person decides.

PLANNED 2027

YOUR PLATFORM JOURNEY

Start with quality. Climb from there.

STAGE 1

Quality on one system

NCRs, corrective action, changes and controlled documents move off paper and into CloudSuite Industrial.

AVAILABLE NOW

STAGE 2

Quality at the operation

Inspections are recorded where the work happens. First-piece lock holds the job until there is a good part.

AVAILABLE NOW

STAGE 3

Connect the machines

Start with the machine included in your platform: OEE and utilization first, then downtime reasons, on any asset.

AVAILABLE NOW

STAGE 4

Run the plant from one screen

Holds, late jobs and quality trends in one role-based command center, with cost of quality on the job.

EXPECTED EARLY 2027

Capacity scales, capability activates. Starter quantities of every product are included in every tier, so each stage starts as a pilot, not a purchase.

POINT SOLUTION OR PLATFORM

The quality fix is the same size either way. Only one of them makes the next fix smaller.

Buy a quality tool and you fix the forms. Then you build and maintain every link to the job, the floor and the documents yourself. Quality-Trak runs inside the ERP, as part of the platform, so the next capability is a switch rather than a project.

	A STANDALONE QUALITY TOOL	The Lake MES Platform, starting with Quality-Trak
Where quality data lives	Its own database, beside SyteLine	Inside SyteLine, on the CloudSuite Industrial database
Tie to the job	An integration you build and maintain	On the job record by design
Middleware	Something to host, sync and maintain	None
Documents and revisions	A separate system	Doc-Trak, on the same platform
Machine context	Out of scope	Machine-Trak, on any asset
SyteLine upgrades	Retest the integration every time	Each SyteLine release is tested by Lake, then the platform release follows
The next capability	New vendor, new project	Switch it on
Contracts	One more contract and renewal	One subscription, one renewal

Shop-Trak, Doc-Trak and Fact-Trak already work on your SyteLine data today. The first direct product-to-product integration, Shop-Trak and Machine-Trak, is expected by the end of 2026, with more through 2027.

Moving to Infor's multi-tenant cloud? Quality-Trak and the platform move with you. Your account team will confirm what your version supports.

"You are buying one-off solutions and becoming a systems integrator yourself to create what we give you off the shelf."

HOW YOU BUY IT

You buy the platform once. You grow it by switching on.

One subscription, one renewal

Your tier includes a license for each of its products, with starter quantities included, and you install what you need. One agreement covers all of it.

Capacity scales, capability activates

Add devices, users or machines as you grow. New capability is switched on, not reinstalled. Machine-Trak connections may require a setup fee.

Care after go-live, included

Check-ins and activation help are part of the subscription. We'd rather come solve a real problem on your floor than run you through a demo.

Your account team sizes the platform with you and confirms the numbers in a written quote. Quality-Trak is part of the platform and is not sold on its own, so it arrives with the subscription you already hold.

ONLY A PLATFORM CAN DO THIS

Scrap becomes a quality case by itself

A scrap entry at the station opens the quality record.

IN DEVELOPMENT

Certification gates the clock-in

Only a qualified operator starts the operation, through the work center skills check.

AVAILABLE NOW WITH SHOP-TRAK

A machine fault raises the quality case

Drift at the machine opens the quality record by itself.

PLANNED

START WITH QUALITY. KEEP CLIMBING.

Quality on one system › at the operation › connected machines › one screen

Talk to a Quality-Trak expert: (920) 406-3030 | lakeco.com/quality-trak



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